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## Milwaukee Water Quality Test Results - Clean and Safe - Online, Anytime

Milwaukee's drinking water quality meets all state and federal health standards. We take seriously our responsibility to provide safe, high quality water to our customers. The Milwaukee Water Works is recognized by the U.S. Environmental Protection Agency (EPA) as a leader in providing high quality drinking water and monitoring water quality.

The Milwaukee Water Works has great confidence in the water we deliver to your home, school, and business, and wants you to have the same confidence.

Milwaukee was one of the first U.S. cities to test its water for emerging contaminants. None have been found in Milwaukee's treated drinking water. Milwaukee was the first U.S. city to post the results on the Internet, demonstrating a commitment to water quality and transparency to our customers.

Drinking water utilities are required by law to provide the public with information about the quality of their water, including water quality monitoring results. These data are posted regularly on our website, <a href="http://www.water.mpw.net/1waterquality.htm">http://www.water.mpw.net/1waterquality.htm</a>. Every year, we mail each customer a Consumer Confidence Report that includes detailed information on water quality. We have additional information on our website and we welcome calls from customers at (414) 286-2830 and email to watwebcs@milwaukee.gov

As the data shows, year in and year out, the results are excellent. Few compounds are found, and those that are found are well below the federal and state health-based standards. These excellent results are due to a multiple step water treatment process. Using ozone as a primary disinfectant, the process removes illness-causing microorganisms and contaminants.

The Milwaukee Water Works performs continuous monitoring of its Lake Michigan source water, the water treatment and purification process and water quality characteristics, collecting thousands of test measurements daily. The utility meets EPA requirements to test for 90 regulated contaminants, and voluntarily tests for over 500 non-regulated contaminants. Most of the contaminants are not detected. The monitoring is done as a precaution to ensure safe water, to collect data for study, to help increase the understanding of how contaminants may affect public health, and to meet future regulations. Milwaukee's water quality monitoring system was in compliance five years ahead of time with new EPA regulations to control disinfection byproducts.

Since 1998, the Milwaukee Water Works has invested \$227 million in its infrastructure, from treatment plants to distribution systems, to ensure high quality drinking water and reliable supply.

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The utility maintains interagency relationships with city, state, and federal health and environmental agencies to monitor public health and drinking water quality. Our customers can be assured that in the event of contamination that poses a risk to public health, we would immediately notify customers and advise them of how to protect themselves.

Drinking water utilities and their national water organizations such as the American Water Works Association (AWWA) and the Association of Metropolitan Water Agencies (AMWA) continually work with lawmakers, regulators and other stakeholders to improve the development of new and revised drinking water standards that protect public health.

The first and most effective way to prevent contamination of drinking water is to protect our precious water sources. The drinking water industry continues to work for improved protection of the nation's source waters from non-point source pollution from urban and countryside runoff, agricultural areas and animal feeding lots.

We encourage everyone to safely dispose of waste, unused, and outdated prescription and over-the-counter medications free of charge at Medicine Collection Days. Watch our website for future events. Never flush or pour unused medicine down the sink or toilet. We can all share in the efforts to keep waste medicines out of the Lake Michigan source water by properly disposing of them.

The Milwaukee Water Works provides drinking water to Brown Deer, Butler, Franklin, Greendale, Greenfield, Hales Corners, Menomonee Falls, Mequon, Milwaukee, New Berlin, Shorewood, St. Francis, Thiensville, Wauwatosa, West Allis, and West Milwaukee.

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